FLEXING OF REFLEX VEHICLE HIRE

ALL THAT GOES ON IN THE WORLD OF REFLEX VEHICLE HIRE



Reflex Renewable Drive

Our renewable drive trial scheme continues and many customers have benefited from testing out new technology

New website features

Including careers, FAQs, branch updates and lots of useful information about purchasing from Reflex Vehicle Sales

Fleet Oscar Shortlist

Making the Fleet News Awards 2021 shortlist amongst the industry's most outstanding suppliers



RECORD NUMBER OF GREEN FLEETS



Ultra-low emission vehicles now account for more than half-a-million cars on British roads, as more companies and drivers make the switch to **zero-emission** motoring, according to newly released figures.

Demand for **green vehicles** has accelerated in the past year, with **one in seven** cars sold having a plug, compared to one in 10 last year and one in 30 during 2019.

A quarter of car models are now available with a plug-in variant.

However, the transition will be quicker for some fleets than others, as the commercial vehicle sector still lags behind when it comes to model availability.

Despite ongoing concerns, transport secretary Grant Shapps said the news is a sign that the UK will be able to deliver its target of ending the sale of cars and vans powered solely by petrol and diesel by 2030. Grant Shapps, Transport Secretary said: "We want to drive decarbonisation on the global stage, which is why we're going further and faster to make the journeys of our future as clean as possible.

With news that the half-a-million milestone has now been met, together with the UK now having the second largest EV market in Europe, it's clear that the shift to green motoring is accelerating at speed."

The government has pledged a £2.8 billion package of measures to help industry and drivers to make the switch to cleaner vehicles including £1.3 billion for charge points.

Reflex Vehicle Hire has been supporting fleets by getting behind the wheel of zero-emission vehicles with the *Reflex Renewable Drive Programme*.



TESLA MODEL 3 REFLEX ROAD TEST



ROAD TESTER PROFILE

Name: Steven Crofts/Martin Tyers Role: Head of Operations/Head of Fleet Likes: Countryside A-roads/Open country roads

Dislikes: Middlelane hoggers on motorways Dream car: Aston Martin DBX/Dodge Durango SRT Hellcat

Summary

The Tesla Model 3 is a great car and clearly a leader in its field, but it will split opinion, both for its looks and for its minimalist interior (and wood trim). However, it is certain that the Model 3 is driving a new era of electric motoring for hundreds of thousands of drivers around the world and we can expect to see many more of them on UK roads in the next few years.

FACT FILE

Brand: Tesla Model: Model 3 Long Range Fuel: Electric (70 kWh) 0-62 (secs): 4.2 Range (miles): 360

Read the full Reflex Road Test on our website.

To express your interest in our **Reflex Renewable Drive Programme**, please contact **marketing@reflexvehiclehire.com**



FLEET NEWS AWARDS 2021 FINALIST



Reflex Vehicle Hire were shortlisted as **Rental Company of the Year** in the industry's 'Oscars', the *Fleet News Awards 2021*.

The awards recognise excellence in serving fleet customers and driving innovation, with shortlisted companies chosen by a panel of fleet industry experts, including end-user fleet operators.

During the pandemic, Reflex Vehicle Hire continued to innovate and drive customer service levels to new heights, with initiatives including upgraded distraction monitoring technology to reduce on-road risk, our new **Reflex Renewable Drive Programme**, and the roll-out of EV experts across our business to support the zero-emission transition.

We also provided much needed mental health assistance to customers and staff during a challenging year, with initiatives including support for the **Campaign Against Living Miserably (CALM)** by distributing special vehicle packs containing support and guidance for drivers. Reflex Vehicle Hire has received more than 20 industry accolades in the past few years, including the coveted **Fleet Supplier of the Year** award at last year's Fleet News Awards.

The event was hosted on July 6 at Ascot Racecourse, on the Furlong Club Lawn, located in front of the grandstand, which overlooks the racetrack.

The event was outstanding and although the team didn't bring home the silverware this year, we had a brilliant time.

Lisa Spong, Sales Director of Reflex Vehicle Hire, said: "The fleet industry is a dynamic and demanding sector, which requires suppliers to always adapt and improve to support end-user fleets. Reflex Vehicle Hire is committed to driving innovation and customer service to support our clients for years to come with innovative vehicle hire that comes with Safety as Standard. Well done to all the shortlisted managers and companies and I look forward to seeing everyone on the awards evening."



FLEET NEWS AWARDS 2021 FINALIST













NEW ISUZU D-MAX QUARRY LAUNCH



Steep slopes and deep water awaited the new Isuzu D-Max when Reflex Vehicle Hire Fleet team took it to a quarry for a series of tough challenges

Isuzu only makes commercial vehicles and its absolute focus on building for business means when it rolls out a new model, you know it is going to be up to the toughest of jobs.

To find out, we took the newly-launch **D-Max** pick-up to a quarry for a tough day on the job to test its improved performance and check out the updated styling before it got to work.

This is familiar territory to an Isuzu pick-up truck, which is primarily designed as a workhorse, while offering a broad range of trim levels that adds family appeal.

It offers a one-tonne payload and up to 3.5 tonnes towing capacity, while its solid build quality is backed by Isuzu's 125,000-mile, five-year warranty.

It is better looking, stronger, and safer than its predecessor and the update has already attracted the attention of 4x4 Magazine, which named the D-Max 2021 *Pick-Up Of The Year* during its annual awards.

There is also plenty of choice for fleet operators, with four new trim levels: Utility, DL2O, DL4O (DL stands for diff-lock), and V-Cross.

There are three cab types (single, extended, and double cab) and drive options cover $4x^2$ or $4x^4$, powered through a 6-speed manual or automatic transmission.

It is a comprehensive package, enhanced by improved technology and safety, even in base models.

Safety is a particularly important factor on the Reflex Vehicle Hire fleet and the D-Max offers Advanced Driver Assist System (ADAS) as standard on all models.

Autonomous Emergency Braking, Traffic Sign Recognition, Intelligent Speed Limiter and Lane Departure Warning are also standard, while in a sector first, Rear Cross Traffic Alert (which detects vehicles approaching from the side when reversing out of spaces), Blind Spot Monitor and Emergency Lane Keeping are fitted on all double cabs.

If the worst were to happen, the D-Max has been awarded five stars in **EuroNCAP's crash test programme** after a range of safety upgrades.

To read the full article on how the Reflex Team got on at the launch event, visit our website.



E-VITO CUSTOMER ROAD TEST

Reflex powers fleet insights with zero-emission test drive initiative

Supporting change by delivering first-hand experience of electric cars and vans to fleet managers

R eflex Vehicle Hire has launched its Electric Drive programme to give the country's fleet operators firsthand experience of plug-in vehicles.

As part of the initiative, Reflex is working alongside leading vehicle manufacturers to arrange test drives with fleet decision-makers who can then share their insights and feedback with the industry. stated that "zero must mean zero for greenhouse gas tailpipe emissions from new cars and vans" after its recent consultation on the planned ban on the sale of new vehicles that are powered solely by internal combustion engines.

Lisa Spong, Reflex Vehicle Hire Sales Director, said: "Reflex Vehicle Hire is powering the green mile with its growing zero-emission and low-emission fleet. Drivers have already covered more than a million miles in our green fleet and this initiative will ensure more fleet operators have a chance to experience electrified vehicles as they prepare their transport strategy for the future."

To request a road test as part of the Reflex Vehicle Hire Electric Drive programme, email sales@reflexvehiclehire.com

It comes as the Government recently

Customer case study Embracing change with a phased strategy

Name: Jacob Telemacque Role: Fleet, Warehouse and Logistics Manager Company: Kings Secure Technologies Fleet size: 172 (100 cars/72 LCVs)

Kings Secure Technologies is at the forefront of innovation as it uses cutting edge technology to keep customers safe and Jacob Telemacque is just as ambitious in the way he runs the fleet.

He is currently preparing a threephase electrification strategy, starting with management cars, followed by engineers' cars and, finally, vans.

He has identified two key hurdles ahead – range and recharging.

While many cars can already cover hundreds of miles on a single charge, vans have a long way to go before they can offer the same flexibility, he believes.

"I recently tested the Mercedes-Benz eVito, provided by Reflex Vehicle Hire, and I achieved 75 miles from a full charge, compared with a WLTP range of 92 miles," he said. "Using the heater reduces range even further as well as payload, but some of our engineers can travel 40,000 miles a year in their diesel vans with fully laden vehicles.

"The industry will need a massive cultural shift to modify driving behaviour to maximise range.

"There are some electric LCVs that offer 200-plus miles that I am keen to



test. But, in the real-world, range is typically 20% less than the official figures indicate."

His experience of the public recharging network is also a concern; four out of the five chargers he tried during a recent test were out of order.

Despite the challenges, Telemacque is positive about the fleet's electric potential.

"Even though the public infrastructure is not where it needs to be, this is not a reason not to proceed," he said. "It is simply a good reason to proceed cautiously and in phased stages.

"I will be really happy to have our first EV, with charging points installed at our offices. It is a really exciting time, but we have to make sure the technology is right for our business, as well as good for the environment.

"I believe we will see electric cars added to the fleet in 2021 and myself and Kings are very keen on reducing the fleet's environmental impact."

Visit www.reflexvehiclehire.com for more information about our flexible fleet service and green vehicle programmes



EQC CUSTOMER ROAD TEST



Paul Vaughan, Operations Director of **Nu-phalt**, discovers that the **Mercedes-Benz EQC** electric SUV offers a different driving experience in a familiar, quality package.

In delivering the antidote to potholes for millions of road-users each year, Nu-phalt also wants to avoid any bumps in the road during the transition to electrified motoring over the next decade.

The first step towards change is experiencing electric motoring and Paul had his first time in an EV courtesy of the **Reflex Renewable Drive Programme**, which is helping more fleet operators to try zero-emission motoring.

As first electric vehicle experiences go, they do not get much better than the Mercedes-Benz EQC, a premium zero-emission SUV.

Paul said: "It is different, yet familiar at the same time, and once on the road, it is easy to get used to the lack of an engine. Although the concept is quite alien, it just drove. Within a couple of days, you would not think about it. The handling is incredible and it is also really nice not having the vibrations of a diesel engine." The EQC offers an official range of around 255 miles between full charges, but it will be much less if you make full use of its 0-62mph time of five seconds.

It takes around 75 minutes to go from nearly empty to an 80% charge on a 50kWh public fast charger. A similar charge on a home wallbox with 7kWh would be nearly 13 hours, effectively overnight.

Nu-phalt's electrification strategy is driven by two key factors. Firstly, it is a company built on innovation; embracing change is part of the model of the business, including reducing its carbon footprint.

Secondly, a growing number of customers are asking for the environmental credentials of suppliers when awarding contracts, particularly local authorities that manage much of the country's road infrastructure.

To read the full review and more on what Paul had to say, head over to our website.



MAXUS E DELIVER REFLEX REVIEW



If your business has decided to stop fuelling around and seriously consider electric vans, then there is a new name to put on your shortlist.

Maxus is delivering a **fully electric future** for commercial vehicle fleets with two **zero-emission** models.

The **e Deliver 9** is an alternative to a full-sized Ford Transit, while the **e Deliver 3** is a compact van providing maximum space in a smaller footprint.

Maxus, which will be distributed in the UK, Ireland, Channel Islands, and Isle of Man by Harris Group, is getting noticed, having picked up **LCV Manufacturer of the Year** at the Green Fleet Awards last year.

Reflex Vehicle Hire recently had a hands-on review of the Maxus e Deliver 3 and there are lots of features that will attract a future fleet user, not least the promise of around 150 miles range depending on the model you choose.

Two battery options are available, 35kWh and 52.5kWh, giving a range of up to 98 miles and 151 miles, respectively. The short wheelbase offers both battery sizes.

There is also the choice of a chassis cab to expand the list of potential fleet uses.

If you are using a wallbox to charge, then it typically takes six hours from empty for the smaller battery and eight hours for the larger one, while a fast charge to 80% is 45 minutes for both.

Cargo volumes range from 4.8-6.3 cubic metres and the cargo length varies from 2,180-2,770mm.

With that you can carry a payload of 865-1,020kgs (1,202kgs for the chassis cab) to a maximum speed of 75mph where legal and from 0-62mph in around 12 seconds, if you make full use of the 122PS/255Nm electric motor that drives the rear wheels through an automatic gearbox.

The Maxus e Deliver 3 has all the design hallmarks of a standard van that will be familiar to drivers, including a sturdy interior, well-placed loading eyes and counter-sunk lashing rings, with doors that have a 180-degree opening angle.

Aaron Cawrey, Vehicle Purchasing Manager for Reflex Vehicle Hire, said: "Demand will be driven by customer uptake of electric vehicles, but from our assessment, the e Deliver 3 provides a great solution for companies looking to electrify their fleet.



IN CAB CALM STICKERS ROLLED OUT

The first batch of **CALM** stickers have been welcomed into our newest fleet, with 1,500 of Reflex vehicles now supporting drivers whilst on the road.

The campaign is backed by Highways England and Driving for Better Business who want to alleviate the stigma and help the mental wellbeing of drivers who are statistically at high risk of mental health issues.







The scheme aims to give drivers the support and guidance, should they need someone to turn to in challenging times.

Reflex Vehicle Hire are committed to helping drivers wellbeing and ensuring that they are safe behind the wheel as part of the **Driive** with Reflex safety offering.

Fleet Managers can also sign up and benefit from the free driver packs online.



MAZDA MX-30 REFLEX ROAD TEST



ROAD TESTER PROFILE

Name: Aaron Cawrey Role: Vehicle Purchasing Manager Model tested: Mazda MX-30 SE-L Lux

FACT FILE

Brand: Mazda Model: MX-30 SE-L Lux Fuel: Electric O-62 (secs): 9.7 Range (miles): 124 Battery (kWh): 35.5 Official fuel economy (mpg): 235

Summary

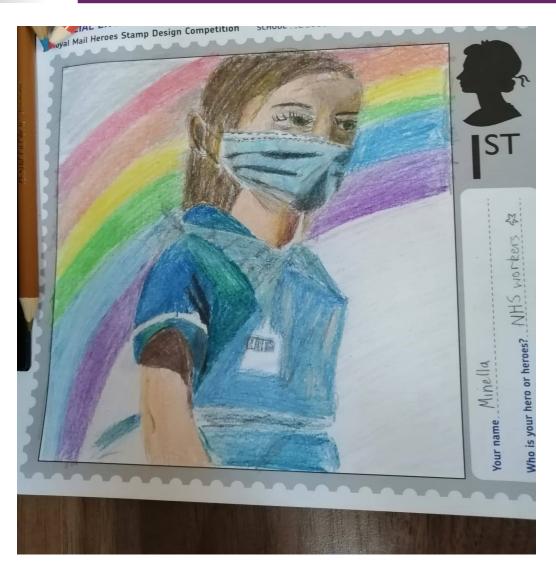
The Mazda MX-30 has the potential to really strike a chord with those who have a short commute and do not always carry many occupants. I can see the battery range being a hurdle for some buyers, but if you can see past it, you will discover a well presented, efficient, modern car which ticks the box for most requirements.

Read the full Reflex Road Test on our website.

To express your interest in our **Reflex Renewable Drive Programme**, please contact **marketing@reflexvehiclehire.com**



HEROES STAMP DESIGN COMPETITION



Minella, who is the daughter of Reflex's workshop manager Jari Nordman, produced an amazing piece of artwork for the Royal Mail stamp competition.

This year was based on honouring the heroes of the pandemic.

The judging is underway for the Heroes Stamp Design Competition and the winners will be announced 30th Septepmber 2021.

For more than 50 years Royal Mail's Special Stamp programme has commemorated British history and achievement. Often, the people who appear on stamps are already famous. They include scientists and explorers, writers, artists, musicians, athletes, and Prime Ministers.

This year it was all about the key workers that have kept the country going during such an unsettling time for all.

A panel of judges will pick the winning eight designs from the hundreds of entries. The final eight stamps will be sent to Her Majesty The Queen before they can be printed and issued.



GOLF GTE REFLEX ROAD TEST



ROAD TESTER PROFILE

Name: Aaron Cawrey Role: Vehicle Purchasing Manager Model tested: Golf GTE PHEV

FACT FILE

Brand: Volkswagen Model: Golf GTE Fuel: Petrol plug-in hybrid 0-62 (secs): 6.7 EV-only range (miles): 40 CO2 (g/km): 38

Summary

This is an all-round fantastic car. It is fun and sporty yet elegant and not too over the top. The previous model Golf GTE set the benchmark for a hatchback PHEV and I believe the new model will undoubtedly be an even bigger hit.

Read the full Reflex Road Test on our website.

To express your interest in our **Reflex Renewable Drive Programme**, please contact **marketing@reflexvehiclehire.com**



COMPANY CAR IN ACTION





Company Car in Action is the UK's premier fleet test driving event organised by **Fleet News**.

The event returned to Millbrook Proving Ground in June 2021 and has seen the largest variety of electric vehicles to date.

New vehicle technology was showcased from an array of manufacturers, allowing visitors to see the latest models up close and personal.

CCIA provides fleet decision makers with experience and information on what is to come in the everchanging market.

Visitors can even put the newest makes and models; including electric, hybrid, petrol, diesel and even hydrogen variants through their paces on the winding hill track or the high speed bowl aimed to simulate rural and motorway driving conditions.

Test driving these cars and vans allows businesses to find what works for their organisation.



Aside from the main focus of the event, attendees can benefit from learning about all of the new innovations coming to market through the manufacturers.

The two days also consisted of informative seminars where guest speakers addressed different topics such as the latest challenges in the fleet industry.

The networking aspect of the event allows for making important connections and engaging in useful discussions to enhance knowledge and gain insight from other fleet experts.

With the spotlight on EV in the industry, CCIA is the perfect event to help with making the transition and the adoption of renewable fuels and sustainable fleet solutions.

Next years event is scheduled for June 2022 and is open to register your interest now.



COMPANY CAR IN ACTION















VW ID RANGE CUSTOMER ROAD TEST



Stuart Wiseman, Fleet Manager of facilities management company **GFM**, tests two EVs from Volkswagen as part of the **Reflex Renewable Drive Programme**.

The business, which covers sectors ranging from commercial property, retail, education and public to residential accommodation, has an ambition to shift from diesel to a plug-in fleet for cars and vans in the next six years.

For consulting fleet manager Stuart Wiseman, the first step is understanding more about electric vehicles when it comes to driving and managing them, and he has been able to expand his knowledge through the Reflex Renewable Drive Programme.

He drove the **Volkswagen ID.3** and **ID.4** to obtain a more comprehensive view of what the German brand has to offer for plug-in fleets.

He says: "Prior to having the models to test, I was apprehensive about how they would perform and what they would do compared to what we want them to do; I was not confident. However, as I started to drive them, I understood how the cars worked and how to get the best out of them. It was brilliant and a very relaxing drive." The ID.4 is the latest model in Volkswagen's growing electric vehicle offering and adds SUV-style to the range for zero-emission family motoring.

It is offered with a 77kWh battery that can officially cover more than 300 miles using its 204hp motor and combines comfort and space – the 543-litre boot is a particular bonus.

The interior is similar to the smaller ID.3 hatchback (see our detailed road test here), with a screen ahead of the driver containing instruments and a larger screen in the centre console controlling infotainment. Although nice touches remain, such as the 'start' and 'pause' symbols on the pedals, the interior feels more subtle than the ID.3, which reflects the familyfocused nature of the car.

The ID.4 range comes in First Edition, Life, Family and Max specifications, with a smaller, shorter range battery and lower power motor being planned to reduce the entry-level price.

To read the full review and more on what Stuart had to say, head over to our website.



Reflex Renewable Drive fuels transition to green fleet future

Fleet managers are receiving vital hands-on experience of zero-emission vehicles to help them plan plug-in strategy

F leet managers throughout the country are improving their knowledge of electric vehicles (EVs) through hands-on experience as part of the Reflex Vehicle Hire Renewable Drive programme.

Managers with responsibility for thousands of vehicles have already taken part in the initiative, which is designed to support the green fleet transition ahead of the Government's proposed 2030 ban on the sale of new vehicles that are solely powered by internal combustion engines.

Vehicles tested as part of the programme represent the entire spectrum of the plug-in market, from vans to cars, covering everything from the Tesla Model 3 to the Renault Twizy.

Fleet managers need hands-on experience so they can brief drivers and senior managers on the pros and cons of EVs while also assessing areas requiring investment, such as driver training. Lisa Spong, Reflex Vehicle Hire sales director, said: "Reflex Vehicle Hire is working in partnership with fleet managers to support them through one of the biggest changes the industry has ever faced."

To request a road test as part of the Reflex Vehicle Hire Renewable Drive programme, email sales@reflexvehiclehire.com

Customer case study Range, recharging and payload in focus during hands-on test

Name: Shaun Atton Role: Head of fleet and facilities Company: Auto Windscreens Fleet size: 359 (49 cars/310 LCVs)

Fleet managers gain valuable hands-on experience from the Reflex Renewable Drive programme and the initiative also provides valuable feedback for manufacturers.

Shaun Atton, the award-winning head of fleet and facilities for Auto Windscreens, carried out a recent EV assessment and identified three areas of focus – range, recharging and payload.

The company operates a fleet of 359 vehicles, of which 310 are diesel vans.

The fleet covers all areas of the country, carrying substantial payloads, so range and space are critical.

Vehicles must be able to carry windscreens and equipment, including a canopy to protect customer vehicles during windscreen replacement work.

Public recharging infrastructure is also key, as engineers take vans home at the end of the day; company analysis has shown only two-thirds of drivers could recharge on a driveway.

Shaun said: "As it stands, there is nothing available with the features we would require, especially in terms of real-world performance."

His recent test of a Mercedes-Benz



eSprinter through Reflex Renewable Drive found it wasn't suitable, but it has provided valuable insight for future developments and Shaun continues to drive the company's carbon-neutral programme.

Reflex Vehicle Hire will be on hand to provide support and advice where required as the fleet progresses on its electrification journey.

Shaun added: "All the signs are that, with the speed of development, by 2030 we should be able to have fully electric vehicles on the fleet."

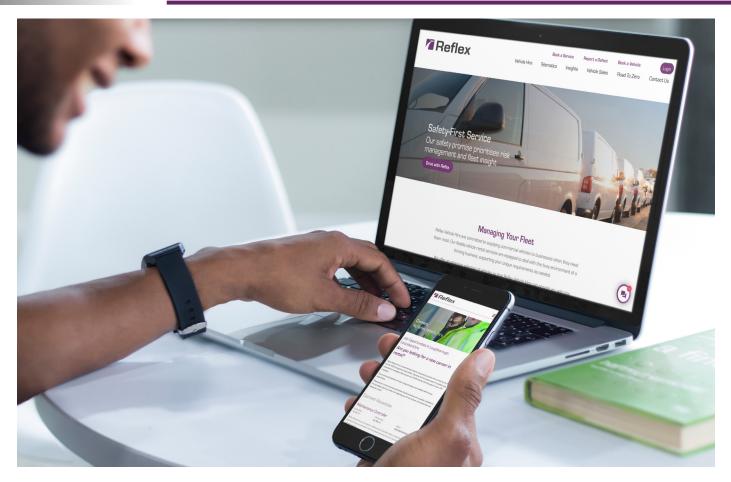
Preparing for an electric fleet, EV

charging points have been installed within the Auto Windscreens network and hybrid and fully electric cars are being introduced.

Visit www.reflexvehiclehire.com for more information about our flexible fleet service and green vehicle programmes



NEW WEBSITE FEATURES



The Reflex Vehicle Hire website has been given a fresh new look, with additional features.

Among these is an overview of our award-winning services, explaining why so many fleets opt for Reflex Vehicle Hire as their main supplier.

There is also an updated **FAQ** section, which answers every question you might have about Reflex Vehicle Hire services.

In our Insights section, there are **branch updates**, **news**, and **case studies**, where we provide information about everything from our Coronavirus policy to test drives of new cars and the latest updates from customer vehicle trials.

Fleets can also gain valuable legislative updates on the roll-out of Clean Air Zones and Low Emission Zones throughout the country.

Our **Careers** section provides access to the latest jobs as we expand our team to cope with growing demand for flexible fleet services. Three key services for fleet managers have a new prominent position at the top of the website: **Book a Vehicle** - which provides quick access to the full Reflex Vehicle Hire range **Book a Service** - where fleets can arrange vehicle service, maintenance, and repair, including mobile servicing **Report a Defect** – so fleets can ensure vehicles are always ready for the road

In addition, our Vehicle Sales section is enhanced with more information for buyers looking for a quality used car or van from the Reflex Vehicle Hire fleet.

Buyers are provided with more information about our market-leading **warranty** and the extensive **pre-inspection** checks carried out on every vehicle.

Visitors to the Reflex Vehicle Hire website can also meet Rachel, our digital customer service assistant, who is powered by the latest technology to automatically help answer a wealth of questions about our services or direct you to the best person for the task, 24 hours a day.



IN THE OFFICE



NEW STAFF AND PROMOTIONS

Amit Parmar
Parts Administrator

Jonathon Barnes Maintenance Controller

> Priya Keshwala Support Team Administrator

Stuart Utting Hiredesk Administrator Thomas Gray Mobile Technician

Karen Taylor-Hughes Hiredesk Manager

Stacey Simons Customer Recharge Administrator

Jay Allen **Telematics Mobile Support Technician**



NEW UNIFORM



Reflex Vehicle Hire had our new uniform order delivered which was provided by Cromwell.

The new supplier sourced and printed each and every garment, to fit our branding specifications.

Each piece is excellent quality to align with Reflex's high standards. We ensured we picked a few pieces in order to suit everyone's comfortability whilst still remaining smart and on brand.

The uniform collection consists of polos, shirts, blouses, softshell jackets and high visibility outdoor jackets.





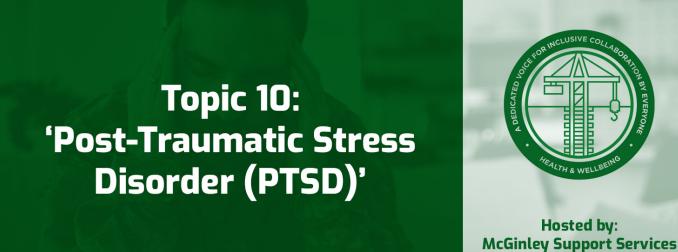
NEW UNIFORM







A.D.V.I.C.E TOPIC 10



Reflex are part of A.D.V.I.C.E (A Dedicated Voice for Inclusive Collaboration by Everyone) which are a group that was founded with the aim to provide guidance for any workers in need.

The initiative comprises of various contractors and clients that come together to offer support.

A.D.V.I.C.E Group Topic 10 was 'Post-Traumatic Stress Disorder (PTSD)'.

The official definition of Post-Traumatic Stress Disorder (PTSD) from the NHS is: Post-Traumatic Stress Disorder (PTSD) is an anxiety disorder caused by very stressful, frightening or distressing events. The article focuses on what causes PTSD, symptoms of the illness to be aware of, tips for dealing with PTSD and useful links to support and guidance along with professional help.

& Redstone Rail

All topics covered past and present are free to read on our website with some useful information and tips to help surrounding each issue.

Read the full article on our website www.reflexvehiclehire.com



MIND MENTAL HEALTH PLEDGE



In August 2020, Reflex Vehicle Hire signed their **Mind Time To Change Pledge**.

We held a meeting with the Mental Health committee members at Reflex, chaired by Charlie Atkins, Reflex's **Mental Health Ambassador**.

The Mental Health Champions spoke about what the pledge would entail and what this meant for all staff at Reflex.

Along with this, members have undergone intense mental health training about the sensitive subject.

Let's change the way we all think and act about mental health Some of the ideas involve bringing all of our departments together through team building activities so that we can bring everyone together as one big Reflex family and boost staff morale.

We are all here to help each other and look out for one another and this pledge should spread that message throughout the business.

Signing the pledge represents the action that Reflex plan to take and what Reflex will do. We hope to raise awareness and help people speak up about the issues that they may have.

proud to support

time to change

let's end mental health discrimination



Up to 12 weeks FREE warranty with EVERY purchase*



There are so many ways to easily buy a vehicle from Reflex Vehicle Sales, plus so many quality, used cars and vans at unmissable prices.

With added piece of mind included with our free 3 month warranty and our extensive 54 point pre-sale inspection, ask the team to help find your perfect vehicle at great value.

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Live Auction Now OPEN

Our live vehicle auction platform is open to account holders, where you can view our best value for money vehicles and bid in real time to get a great deal.



Create Account



Trade Stock

Create an account to view our latest stock deals or subscribe to our mailing list to receive weekly stock lists.

View Stock Deals

See our full range of quality, used vehicles for sale at www.reflexvehiclehire.com/vehicle-sales





REFLEX RENEWABLE DRIVE PROGRAMME



Sustainable vehicles



Find the right fit



Make the switch

Powering businesses across Britain by putting them in the driving seat to trial the latest vehicle technology

*Account holders only T&C's apply

www.reflexvehiclehire.com